

Saint Francis Just For Kix
Uniform Ordering, Returning and Exchanging Information for 2023-2024
Updated 9/13/2023

Uniform/Costume ordering

Just For Kix prefers to call a costume a uniform because our dancers use it for all of their performances and competitions (just like a basketball or other athletic team).

For uniforms, the early bird gets the worm. The earlier you order your dancer's uniform, the earlier it will arrive. Our first performance is tentatively set for mid December. This should make you think - wow, I better order it! Uniform orders can take up to 10 weeks to arrive.

Uniform orders are due by the end of September for those classes performing in our first one or two shows of the year. Our uniform department doesn't know you need a uniform item until you order it. Please order yours when you register your dancer or as soon as possible afterward. Exchanges can be made at no cost to you if we have time to exchange items before the first shows. If not, you can repurchase the item(s) in the size(s) you need and turn in the ones you don't need for a refund. See "Exchange/Refunds" later in this document.

How to Size Your Dancer

When ordering, we recommend going a little bigger than what your dancer is wearing now. Our sizes are close to regular Girls or Juniors clothing sizes, but not always.

- If your dancer was in Just For Kix last year, you can have your dancer try on last year's uniform and decide if your dancer needs one or two sizes bigger, or even the same size, as before. Most of our uniforms use the same sizing.
- We have sizing guides online - the links are right next to where you order uniform items online.
- We also have a handy video for you to use that our home office made about measuring your dancer for a Just For Kix uniform:
<https://www.youtube.com/watch?v=Yt5FUEFIWdk&feature=youtu.be> (only worry about the inseam if your dancer's uniform includes jazz pants).
- Note that very small sizes fit roughly to these sizes:
 - Youth 4 = 3T/4T
 - Youth 6 = 4
 - Youth 6x/7 = 6
- Time is limited at class so we recommend using the aforementioned video and sizing guides to help you order the correct size for your dancer. If you attend an Open House we can measure your dancer at that event.

Sizes We Offer

Most of our uniforms come in two categories:

- Youth sizes - 4, 6, 6x-7, 8, 10, 12, 14

- The smallest size we offer is a 4, which fits like a 3T, and then we go to a 6, which fits like a 4-5T or children's 4. If you order a 4 and it is a little big for your dancer, please feel free to have it altered, but please don't change the overall look of the uniform.
- Once you get to the 6x-7 size, our uniforms run about the same sizing as regular children's clothing, if not a bit smaller. When in doubt, order the bigger size.
- A few of our uniforms this year (the 2020-2021 season) are sizing in S, M, L. Use your best judgment on which size your child would normally wear in street clothes.
- Adult sizes - XS, S, M, L, XL, XXL, XXXL
 - Our adult sizes run about the same as Junior's clothing sizes.

Remember, your dancer needs to wear their uniform for all of their performances all year, so a little extra room at the beginning of the season is a good idea.

Sometimes, we will use an item that is made by another manufacturer, like Capezio, Body Wrappers, Bloch, etc. When this happens, size the item as if it were a regular piece of juniors size clothing.

Tights

Our tights sizing is Youth 2/6 or 8/12 and then Adult S/M and L/XL.

Tights come in different shades and colors so be sure to pick the one that is right for your dancer.

****** Remember to check the size and color when you get the tights and do not open them unless you plan to keep them - Just For Kix considers tights an undergarment and will not refund or exchange if the packaging has been opened. ******

Shoe Sizing

All dance shoes that your dancer will need can be ordered through Just For Kix. Most shoes are listed as running bigger or smaller than your dancer's street shoe size to help you order the correct size for your dancer.

Jazz shoes should be ordered two sizes larger than street shoe size. The goal is to have the jazz shoe fit like a glove, but not be tight. Jazz shoes WILL stretch some, so if they are a tiny bit tight at first, that is OK. If your dancer's toes are bent or "scrunched" in any way, the dancer needs a bigger size.

We have a printable shoe sizing sheet on our website at:

https://classes.justforkix.com/public/upload/provider/forms/JFK_shoe_size_guide.pdf.

Be sure to read the "Exchanges/Refunds" section of this document if the shoes you order from Just For Kix are not the correct size.

How to Order Your Dancer's Just For Kix Uniform

Log in to your account at www.justforkix.com/danceclasses and select "Purchase Uniforms" on the left side (you may need to select your dancer's name first). Select the class from the list you want to purchase for, and then scroll down to see the items that are available. Please order all of the items that are listed as required - to do this, select the size you need and click "Add to Cart" on the right side. When you are done adding items to your cart, simply check out. It's that easy!

Where are the items shipped?

Any items you order through your student account at www.justforkix.com/danceclasses will be shipped directly to the Program Director and will be given to your dancer at class. Once your dancer gets an item, try it on right away and make any returns or exchanges as quickly as possible (see below on how to do that). Remember to check the color and sizing chart on tights and bras before opening - once opened, these items can not be exchanged or returned. Once you possess an item for longer than 30 days, Just For Kix will not accept any exchanges or refunds for it. The 30 days starts when we hand the item to your dancer at class.

Exchanges/Returns

- You've ordered everything and it's all come in. Yay!
- Have your dancer try on the main uniform item(s) like the leotard or biketard, shorts or pants.
- If any item from your dancer's uniform does not fit, double-check to make sure - our fabrics are stretchy, so what may look like it just fits may have lots of room for growth. Here's how:
 - For straps over shoulders, you should be able to get two fingers easily between the top of your dancer's shoulder and the strap.
 - For leotards, grasp the fabric at the small of the back - if you can get a fistful and twist it, there is plenty of growth room.
 - Sleeves on leotards may be long - your dancer can simply squish or fold them to fit. Feel free to alter them to fit if you like. Our uniforms must accommodate all shapes and sizes.
- If any item definitely does not fit, the FASTEST way to get the size you need is to simply order it again in the size you need. To do this, just log in to your online account at <http://www.justforkix.com/danceclasses> and order the size you need. Then, to refund the item you don't need:
 - Fill out the back of the blue invoice you received with the item(s) that do not fit and return the item(s) to your instructor OR follow the information on the back on how to send it in yourself.
 - If we have lots of time to do an exchange, contact your Program Director on how to do that at 763-843-5838

- **DO NOT TRY ON bras or tights** - they cannot be sent back for exchanges or refunds if the package has been opened. Please check the COLOR and the sizing chart on the back FIRST before opening. If the color or size you received is incorrect or won't fit, it needs to be exchanged or returned. Exchanges or returns of the unopened package(s) must be made within 30 days of receipt of the item(s).
- Uniform items (except those considered undergarments - see above) are fully refundable if not worn, dirty or damaged, within 30 days of receiving it from your dancer's instructor.
 - *The home office tracks when the items are shipped to your Program Director and our Program Director tracks when it is given to you. Please return any items you do not want or need within 30 days of receipt. When you hand it to your instructor, we track it and count that as your return date.*
- **TO EXCHANGE OR RETURN** any items, find the colored invoice inside of the bag, and simply fill out the form that is on the BACK of the invoice.
 - Again, it is recommended that you BUY the item you need in the size you need, and then return the one you don't need for a refund.
 - New orders take precedence in our system, so buying the same item(s) in the size you need is highly recommended. These will come much faster than if you sent something in for an exchange.
 - You are encouraged to send in your own exchanges and refunds for quicker processing; just follow the instructions on the back of the light blue invoice.
 - If you send something in to exchange it, be sure to track it yourself so you get it in time for whatever event you need it for.
 - ONLY send in what you want to exchange or refund.
 - KEEP any items that fit and/or keep any accessories (unless otherwise noted within the uniform).
 - **I can send the item(s) back to the home office on your behalf at no cost to you**
 - I will send exchanges and/or returns back to the home office in the fall.
 - I am only allowed to ship in exchanges/returns three times during the Dance season. I normally send these at the end of September, October, and December.
 - IF YOU WANT YOUR ITEMS to be processed sooner than this, please send the item(s) yourself using the form on the back of the light blue invoice that comes with your item(s)
 - *Starting in January, parents WILL BE responsible for sending in their own exchanges and/or returns for the remainder of the season.

If you have any questions, please contact our Program Director at 763-843-5838 or stfrancis_mn@justforkix.com or our Home Office at 218-829-7107 or dance@justforkix.com.