

**Just For Kix of White Bear Lake**  
**Uniform Ordering, Returning and Exchanging Information for 2017-2018 Dance Season**  
*Updated 9/18/2017*

**Uniform/Costume ordering**

Just For Kix prefers to call a costume a uniform because our dancers use it for all of their performances (just like a basketball or other athletic team).

For uniforms, the early bird gets the worm. The earlier you order your dancer's uniform, the earlier it will arrive. Our first performance is tentatively set for December 2nd. This should make you think - wow, I better order it! Uniform orders can take up to 10 weeks to arrive.

**Uniform orders are DUE by September 22, 2017 for those classes performing in our first show.**

This is exactly 10 weeks prior to December 2, which is the date of our first scheduled show, called the Winter Show. If your dancer is performing in the first show, I highly encourage you to order his/her uniform now. If your dancer isn't scheduled to perform until January or February, count back 10 weeks from the show date and be sure to order yours before that date.

*[If your dancer is joining us AFTER September 22 AND your dancer is scheduled to perform in our Winter Show (or you didn't order it on time), please order your uniform ASAP and Just For Kix will do all they can to get it here in time for our first show. There is no guarantee, however, that it will be here in time (sorry).]*

**How to Size Your Dancer**

When ordering, we recommend going a little bigger than what your dancer is wearing now. Our sizes are close to regular clothing sizes, but not always.

- If your dancer was in Just For Kix last year, you can have your dancer try on last year's uniform and decide if your dancer needs one or two sizes bigger, or even the same size, as before.
- We have sizing guides online - the links are right next to where you order uniform items online.
- We also have a handy video for you to use that our home office made about measuring your dancer for a Just For Kix uniform:  
<https://www.youtube.com/watch?v=Yt5FUEFIWdk&feature=youtu.be> (you do not need to worry about the inseam - none of our uniforms currently wear pants).
- You can also have your dancer measured at Level Up Academy at our Just For Kix table in September on Mondays from 5:15-6:30 pm and Thursdays from 5:00-7:00 pm. If your dancer only has class on Tuesdays, please have your dancer ask me to measure him/her. If you are joining us later than the month of September, we ask that you do it yourself using the measuring and sizing resources mentioned here and on our site.

**Sizes We Offer**

Our uniforms for boys are different for girls. If you have a boy dancing with us, please contact our Program Director at 651-653-8539, or talk with her at class if your son is in one of her classes, and she will go over the options for boys.

Most of our uniforms for girls come in two categories:

- Youth sizes - 4, 6, 6x-7, 8, 10, 12, 14
  - The smallest size we offer is a 4, which fits like a 3T, and then we go to a 6, which fits like a 4-5T or children's 4. If you order a 4 and it is a little big for your dancer, please feel free to have it altered, but please don't change the overall look of the uniform.
  - Once you get to the 6x-7 size, our uniforms run about the same sizing as regular children's clothing, if not a bit smaller. When in doubt, order the bigger size.
- Adult sizes - XS, S, M, L, XL, XXL, XXXL
  - Our adult sizes run about the same as Junior's clothing sizes.

Our online ordering system includes a handy sizing guide to help you determine which uniform size to order. You can also find it on our website under "Resources - Files" at [www.justforkix.com/danceclasses/whitebearlake-mn](http://www.justforkix.com/danceclasses/whitebearlake-mn).

Sometimes, we will use an item that is made by another manufacturer, like Capezio, Body Wrappers, Bloch, etc. When this happens, size the item as if it were a regular piece of clothing.

### **Tights**

Our tights sizing is Youth 2/6 or 8/12 and then Adult S/M and L/XL. There is a sizing chart online for ordering tights that includes the height and weight for your dancer - it is under "Resources" at [www.justforkix.com/danceclasses/whitebearlake-mn](http://www.justforkix.com/danceclasses/whitebearlake-mn). Please use this when ordering tights.

*\*\*\*\*\* Remember to check the size when you get the tights and do not open them unless you plan to keep them - Just For Kix considers tights an undergarment and will not refund or exchange if the packaging has been opened. \*\*\*\*\**

### **Shoe Sizing**

Most dance shoes that your dancer will need can be ordered through Just For Kix. However, tap shoes for all dancers and Ballet Slippers for 4th-12th graders should be professionally fitted. **Please visit JT's Dancewear in downtown White Bear Lake at 2179 4th St, #2b. Their phone number is (651) 653-9992.** They will fit your dancer well for any of his/her dance shoe needs.

**Ballet slippers** for preschool age through 2nd grade, please order one half to one size larger than the dancer's normal shoe size. The goal is to have about a thumb's width at the toe of the ballet slipper to allow for growth (you can put cotton balls or squared cotton in the toe area if the shoe is a little too floppy for the dancer). You can order these through your Just For Kix account by clicking "Purchase Uniforms" on the left side after you've logged in.

Again, ballet slippers for 4th-12th graders we feel should be fitted, so we recommend dancers go to JT's Dancewear, 2179 4th St #2b (upstairs of the Avalon Tea Room), White Bear Lake, MN 55110, (651) 653-9992 to purchase their split-sole, ballet pink slippers in either canvas or leather.

**Jazz shoes** for 2nd-12th graders should be ordered at the street shoe size or one half size larger than that (usually, going up a half size is the safest bet for a good fit). The goal is to have the jazz shoe fit

like a glove. Jazz shoes WILL stretch some, so if they are a little tight at first, that is OK. If your dancer's toes are bent or "scrunched" in any way, the dancer needs a bigger size.

We have a printable shoe sizing sheet on our website at:

[https://classes.justforkix.com/public/upload/provider/forms/JFK\\_shoe\\_size\\_guide.pdf](https://classes.justforkix.com/public/upload/provider/forms/JFK_shoe_size_guide.pdf).

**Tap shoes** for K-3rd grade will use the Capezio Tyette or any low-heeled tap shoe that ties or slips on. Please visit JT's Dancewear, 2179 4th St (upstairs of the Avalon Tea Room), White Bear Lake, MN 55110, (651) 653-9992 to purchase these shoes.

This year, our older class of 7th-12th graders will use a heeled tap shoe, called the Junior Footlight, with a 1.5" heel. These sometimes come without taps, so parents may need to purchase and put the taps on - be sure to ask when you purchase them. Please visit JT's Dancewear to purchase these.

### **Where are the items shipped?**

Any items you order through your student account at [www.justforkix.com/danceclasses](http://www.justforkix.com/danceclasses) will be shipped directly to the Program Director and will be given to your dancer at class. Once you get an item, try it on right away and make any exchanges as quickly as possible. Once you possess an item for longer than 30 days, Just For Kix will not accept any exchanges or refunds for it.

### **Exchanges/Returns**

- You've ordered everything and it's all come in. Yay!
- If your dancer's uniform does not fit, double check to make sure - our fabrics are stretchy, so what may look like it just fits may have lots of room for growth.
  - For straps over shoulders, you should be able to get two fingers easily between your dancer's shoulder and the strap.
  - For leotards, grasp the fabric at the small of the back - if you can get a fistful and twist it, there is plenty of growth room.
    - Sleeves on leotards may be long - your dancer can simply squish or fold them to fit. Our uniforms must accommodate all shapes and sizes.
- The FASTEST way to get the size you need is to simply order it again in the size you need.
  - Then, fill out the back of the blue invoice you received with the item(s) that do not fit and return the item to your instructor.
- **DO NOT TRY ON bras or tights** - they cannot be sent back for exchanges or refunds if the package has been opened. Please check the sizing chart on the back FIRST before opening. If the size you received is incorrect or won't fit, it needs to be exchanged.
- Uniforms are fully refundable if not worn, dirty or damaged, within 30 days of receiving it from your dancer's instructor.
  - *The home office tracks when the items are shipped to you, and our Program Director tracks when it is given to you. Please return any items you do not want or need within 30*

*days of receipt. When you hand it to your instructor, we track it and count that as your return date.*

- **TO EXCHANGE OR RETURN** any items, find the light blue colored invoice inside of the bag and simply fill out the form that is on the BACK of the invoice.
  - Again, it is recommended that you BUY the item you need in the size you need, and then return the one you don't need for a refund.
    - This policy has changed over the years. We used to prioritize any exchanges, but we no longer do this because of the new inventory system we put in place.
      - Exchanges now take 10 or more weeks to process.
    - New orders take precedence in our system, so buying the same item(s) in the size you need is highly recommended. These will come much faster than if you sent something in for an exchange.
  - You are encouraged to send in your own exchanges and refunds for quicker processing; just follow the instructions on the back of the light blue invoice.
    - If you send something in to exchange it, be sure to track it yourself so you get it in time for whatever event you need it for.
  - **I can send the item(s) back to the home office on your behalf.**
    - ONLY send in what you want to exchange.
    - KEEP any items that fit and/or keep any accessories (unless otherwise noted within the uniform).
      - I will send exchanges and/or returns back to the home office in the fall.
        - I am only allowed to ship in exchanges/returns three times. I will send them at these times:
          - End of September
          - End of October
          - Mid-December
        - IF YOU WANT YOUR ITEMS to be processed sooner than this, please send the item(s) yourself using the form on the back of the light blue invoice that comes with your item(s)
      - Starting in mid-December, parents WILL BE responsible for sending in their own exchanges and/or returns for the remainder of the season.

If you have any questions, please contact our Program Director at 651-653-8539 or [whitebearlake\\_mn@justforkix.com](mailto:whitebearlake_mn@justforkix.com), or our Home Office at 218-829-7107 or [dance@justforkix.com](mailto:dance@justforkix.com).