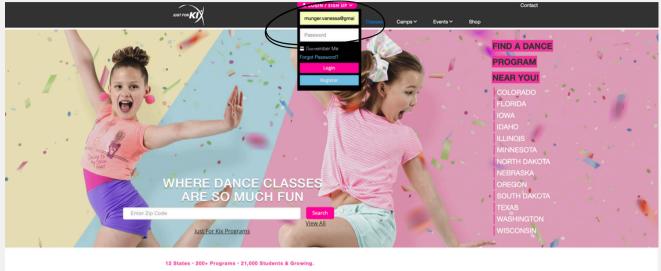
# UNIFORMS frequently asked questions



## \*CHECK STATUS OF PURCHASED UNIFORM \*RETURN OR EXCHANGE UNIFORM \*PURCHASE UNIFORM \*ACCESS CUSTOM WEAR

#### 1. Log in to your JFK account using email address you registered with



#### Welcome to Just For Kix

Just For Kix was founded in 1981 and has been enabling dancers to shine ever since! At Just For Kix, we are dedicated to each and every dancer, creating a learning environment like no other. We pide ourselves in teaching with respect and ensuring that respect is at the forefront of each and every dance class. For over 40 years, Just For Kix has provided youth dancers across the commt downers that the control has a control of the control with the second of the



## 2. Main Page tabs on LEFT hand side

JUST FOR KIN	A MY ACCOUNT			🐂 0 iter	Contact			
JUST FOR NY			About 🗸	Classes	Camps 🗸	Events 🛩	Shop	
ly Account								
Overview	Welcon	ne, Van	essa					
Make Payment / Classes	You have not registe	ered at a program ye	t.					
Customwear	Edit Profile							
Completed Purchases	Desister							
Edit Credit Card	Registra	ints:						
Edit Account		0						
Purchase Costumes		0						
	Vanessa	Add						
	Edit	Registrant						
eed Assistance?	My Sche	dule:						
ome Office 8-829-7107								

## 3. Completed Purchases to check status of orders

>Scroll DOWN to "My Uniform Purchases">Look under status (on right hand side) for...

- a) PENDING \*order has been received/ but hasn't been shipped or processed or
- b) FULFILLED \*order has been received + shipped to me

## **My Uniform Purchases**

CHILD	CLASS	ITEM	SIZE	QTY	DATE PAID	PAYMENT	STATUS	RMA
Vanessa Munger	None	Spring Show Shirt 2023	Adult Medium	1	11/30/22	\$20.00	Fulfilled 03/03/23	RMA
Vanessa Munger	None	Winter Show Shirt	Adult Medium	1	11/30/22	\$20.00	Fulfilled 03/03/23	RMA

## 4. Returns/Exchanges

from "My Uniform Purchases" (under completed purchases)

Return Authorizatio Sales Order #1140159	n				
Pending Receipt					
BILLING ADDRESS		SH	IPPING ADDRESS		
Vanessa Munger MN Tel: 507-261-4943		\n\	n\n, MN\n		
ITEM	ACTION	QTY	REPLACEMENT	REASON	
Winter Show Shirt WS22-M	(none)	1 of 1	-select-	-select-	
Spring Show Shirt 2023 SS23-Multi-M	(none)	1 of 1	-select-	-select-	

#### >Click on RMA pink button next to item to return

>If already submitted return/exchange: STATUS of return is listed

>Click on RMA pink button next to item to return ><u>New return/exchange</u>
>Complete information boxes + RECORD RMA NUMBER on green paper



You are responsible for sending your own returns or exchanges back to the home office. Keep in mind **returns** will be faster than exchanges!

Doing a return + ordering a new item (instead of exchanging, is the faster choice)

#### I am able to ship returns, free of cost, as a customer service to you.

However, it may not be time sensitive. I'll wait for enough items to fill a box before I send them out.

- 1) Please shoot me an email to let me know you'd like me to ship your item(s)
- 2) Drop off item(s) to ship during class \*With completed green return/exchange form, including RMA number

#### 5. Ordering Uniforms from "Purchase Costumes" tab

- >Select a class to see all uniform items
  >Left hand column lists if uniform items are:
- a) REQUIRED \*Will be worn for that class.
- b) OPTIONAL \*May include different version of tights (transition, body, standard), leotard to wear under uniform, boys' uniform items, etc.

\*If you have multiple dancers, you can select one child from the drop down menu \*If your child is in multiple classes, all classes will be listed

<b>/ly Account</b> Overview	Purchase	Overview			
Make Payment / Classes	All children	Payments / Classes			
Customwear	CHILD CLASS	JFK Gear S Purchases eV	WEEKDAY	ТІМІ	E UNIFORM
Completed Purchases Edit Credit Card	)	Edit Credit Card Edit Account			
Edit Account	Ĵ	Purchase Costumes			
Purchase Costumes	Í	Sign Out			

### 6. Custom Wear from "Custom wear" tab

>Members Only Custom wear available here

>Show shirts, Rosie doll + book, team patches, etc. available for purchase

