grand Island-Just For Kix

Frequently Asked Questions

How do I register?

All registration is done online at https://www.justforkix.com/danceclasses/grand-island-ne/

What is the deadline for registration?

There is no deadline. You can join at any time!

Can my dancer join after Christmas Break and still compete?

Yes! Depending on the time of joining, they may be required to skip a performance to learn the routine adequately.

How can I make a payment?

Log onto your dancer's account and all payments can be made from there. We also have a handy "Auto Pay" option for easy payments made on the 1st of the month.

Can I sign up for Autopay to avoid late charges?

Yes! We have the convenience of autopay for parents. You can sign up on your dancer's account by checking the box labeled 'Autopay'. Late charges are applied on the 10th of each month. Dancers with an outstanding balance of 1 month will <u>not</u> be allowed to participate in classes until their account is current.

Can my dancer perform or compete with an outstanding balance?

No, we require all accounts be up to date for dancers to be able to perform in any shows or competitions.

Which class do I put my Preschooler in?

The recommended ages and classes for toddlers and preschoolers are as follows:

- Teeny Toddlers (18months-36 months) special sessions
- Tinys (3-5-years old)- Preschool and Pre-K: Full season class

What prerequisites are required for enrolling into Jazz or Lyrical?

In order to register for jazz or lyrical, they must also take at least one of these three styles: Kick, Pom or Ballet.

When do uniforms need to be ordered by?

October 1st, 2023. This allows time to process, try on, and exchange any uniforms in time for our first show.

How can I find out how to size my child's uniforms?

We will be sizing the dancers during the first week of classes and sending home the measurements to parents. Otherwise, our website has the sizing chart at https://www.justforkix.com/danceclasses/grand-island-ne/news/

What about shoes?

Shoe styles all fit differently:

Jazz Shoes: We have try-on samples for jazz shoes, general rule to follow is order 2 sizes up from their tennis shoe size **Hip-Hop shoes**: typically fit 1 size up from the dancer's street shoes. We recommend going up 1 size from their tennis shoes.

Where do the uniforms ship to?

Uniforms all ship to the director and will be passed out to the dancer in class. They typically come in between September thru November. The director keeps track of orders, deliveries and returns to ensure the best customer service possible to families and ensure each dancer gets all the necessary pieces.

How do returns work with uniforms?

Returns/exchanges are a service we provide free of cost. The back side of your itemized list in your uniform package MUST be filled out completely including the RMA number. The uniforms and forms can be given to your instructor or Miss Bekah at the front desk and they will give them to the director.

What is the shoe return policy?

Shoes absolutely cannot be returned if they are worn even once! We recommend everyone sit down and try on the shoes at home before deciding to keep them or return them – remember to leave a little room to grow! The same as with uniforms, the back of your itemized sheet MUST be filled out including the RMA number prior to giving them to an instructor or the front desk.

How do I receive information and communication about dance?

Communication is especially important to us! Our main form of communication is through email and the Band app (joining our Band page is a requirement).

What can I do if I am not getting emails?

When we have a family who is not getting emails, it usually is because the emails are going to a different folder, so we suggest looking for emails from grandisland_ne@justforkix.com in your spam or other folders. Another thing you can do is make sure your email address is correct on your JFK dancer's account. You can also reach out to Coach Sarah to help!

What is Band?

Band is an app where we have private pages for dancers to access videos, music, and other important information. This is such a helpful resource for us to be able give dancers all the tools needed to be successful! We also post events and reminders in the Band groups so double check that your push notifications are on for the app.

We have a group for each age group (Tiny, Mini, Middle, etc.) as well as a general group for the program called "Just For Kix-Grand Island". The Group names are posted on our website at https://www.justforkix.com/danceclasses/grand-island-ne/news/ You can search the group your dancer needs and request to join. The director will approve all requests.

Where can I find the event calendar?

The Year at a glance calendar is on our website at https://www.justforkix.com/danceclasses/grand-island-ne/news/ as well as posted on Band, our Facebook page, and in packets received at our Meet & Greet

How do I purchase show tickets?

Tickets have 2 options. You can purchase them on your dancer's account during the Pre-order period that your director gives for each show. The pre-ordered tickets are discounted and given out the week prior to the show in class. Tickets can also be purchased the day of the show at the door for full price.

Can dancers stay at the studio in between classes?

Only Dancers 6th Grade and up can be in the studio in between classes unless otherwise communicated.

How soon can dancers come prior to classes?

We ask that dancers do not come to class until 10-15 minutes prior to class times. We will have a staff member at the door to help students get to the correct class and supervise dancers after class at pick up/transition times. We insist parents are prompt for pick-up times as our staff have classes back-to-back each evening.

Which doors do our dancers use to enter the building?

The main lobby double doors. Please do not enter through the side doors unless advised to.

What should my dancer bring to class?

Dancers should bring a dance bag with dance/tennis shoes, water bottle, and a hair tie.

What should my dancer wear to class?

Please refer to our JFK dress code flyer attached to your Welcome Email. Generally, dancers should always arrive in something they can move in (no jeans, dresses without shorts, etc.) and dance shoes/tennis shoes – please no sandals, platforms, etc.

Do we accept donations for cleaning supplies and hand sanitizer?

Yes! We would be grateful for any donations for items that dancers may commonly forget or need such as hair ties, deodorant, Kleenex, or band aids.